

PROCESS FOR MANAGING CONCERNS AND COMPLAINTS

11.4 INFRACTION IS ASSESSED DURING **GAME PLAY**

A MALTREATMENT INCIDENT OCCURRED DURING THE GAME, HOWEVER AN **INFRACTION WAS NOT CALLED**

(C)

AN ALLEGATION OF MALTREATMENT OCCURRING **OUTSIDE OF GAME PLAY OCCURS** (SOCIAL MEDIA, ARENA/DRESSING ROOM CONDUCT, ETC.)

Calling of Infraction:

After the Game, the Official completes an Incident Report & includes it with the gamesheet for submission

Reporting of Allegation:

A Coach of the team or the victim of maltreatment may have reported the incident to the Official, however the complainant completes the Incident Report Form to notify ALLIANCE Hockey

Reporting of Allegation:

The victim of maltreatment completes the ITP online submission, and may also complete the Incident Report Form to notify ALLIANCE Hockey of the incident should player safety be of concern

Reporting & Notification

Incident Report & gamesheet are submitted to ALLIANCE Hockey & the discipline process is initiated assessing an "Indefinite Suspension"

Notification:

Allegation is received by ALLIANCE Hockey & the respective Members. Team officials are notified of the investigation process

Notification:

Notification received from ITP &/or ALLIANCE Hockey & the respective member is notified of the course of action required. Depending on the nature of the complaint, & the parties involved, ALLIANCE Hockey will either initiate an investigation or direct the Member to initiate an investigation

Investigation:

Maltreatment Committee reviews submitted documentation & may obtain written statements from relevant parties. A hearing can be completed if deemed necessary

ALLIANCE Hockey Investigation:

Maltreatment Committee reviews submitted documentation & may obtain written statements from relevant parties. A hearing can be completed if deemed necessary

Recommendation:

Maltreatment Committee submits an

Investigation Report, identifying what

probably occurred & including a recommendation for disciplinary measures to the Discipline Committee

Member Association Investigation:

Member Association reviews submitted documentation & may obtain written statements from relevant parties. A hearing can be completed if deemed necessary

Recommendation:

Maltreatment Committee submits an Investigation Report, identifying what probably occurred & including a recommendation for disciplinary measures to the Discipline Committee

Committee(s) will determine if a suspension, education &/or other measures are required & issue a final decision

Decision:

The Maltreatment/Discipline

Decision:

The Member Association will determine what probably occurred & if a suspension, education &/or other measures are required & issue a final decision

Decision:

The Maltreatment/Discipline Committee(s) will determine if a suspension, education &/or other measures are required & issue a final decision