

# PROCESS FOR MANAGING CONCERNS AND COMPLAINTS

11.4 INFRACTION IS ASSESSED DURING **GAME PLAY** 

A MALTREATMENT INCIDENT OCCURRED DURING THE GAME, HOWEVER AN **INFRACTION WAS NOT CALLED** 

(C)

AN ALLEGATION OF MALTREATMENT OCCURRING **OUTSIDE OF GAME PLAY OCCURS** (SOCIAL MEDIA, ARENA/DRESSING ROOM CONDUCT, ETC.)

#### **Calling of Infraction:**

After the Game, the Official completes an Incident Report & includes it with the gamesheet for submission

# **Reporting of Allegation:**

A Coach of the team or the victim of maltreatment may have reported the incident to the Official, however the complainant completes the Incident Report Form to notify ALLIANCE Hockey

#### **Reporting of Allegation:**

The victim of maltreatment completes the ITP online submission, and may also complete the Incident Report Form to notify ALLIANCE Hockey of the incident should player safety be of concern

### **Reporting & Notification**

Incident Report & gamesheet are submitted to ALLIANCE Hockey & the discipline process is initiated assessing an "Indefinite Suspension"

#### **Notification:**

Allegation is received by ALLIANCE Hockey & the respective Members. Team officials are notified of the investigation process

#### **Notification:**

Notification received from ITP &/or ALLIANCE Hockey & the respective member is notified of the course of action required. Depending on the nature of the complaint, & the parties involved, ALLIANCE Hockey will either initiate an investigation or direct the Member to initiate an investigation

#### **Investigation:**

Maltreatment Committee reviews submitted documentation & may obtain written statements from relevant parties. A hearing can be completed if deemed necessary

## **ALLIANCE Hockey Investigation:**

Maltreatment Committee reviews submitted documentation & may obtain written statements from relevant parties. A hearing can be completed if deemed necessary

Recommendation:

Maltreatment Committee submits an

Investigation Report, identifying what

probably occurred & including a recommendation for disciplinary measures to the Discipline Committee

# **Member Association Investigation:**

**Member Association** reviews submitted documentation & may obtain written statements from relevant parties. A hearing can be completed if deemed necessary

#### **Recommendation:**

Maltreatment Committee submits an Investigation Report, identifying what probably occurred & including a recommendation for disciplinary measures to the Discipline Committee

Committee(s) will determine if a suspension, education &/or other measures are required & issue a final decision

#### **Decision:**

The Maltreatment/Discipline

#### Decision:

The Member Association will determine what probably occurred & if a suspension, education &/or other measures are required & issue a final decision

# **Decision:**

The Maltreatment/Discipline Committee(s) will determine if a suspension, education &/or other measures are required & issue a final decision